

Bwrdd Gwasanaethau Cyhoeddus
Castell-Nedd Port Talbot



Neath Port Talbot
Public Services Board

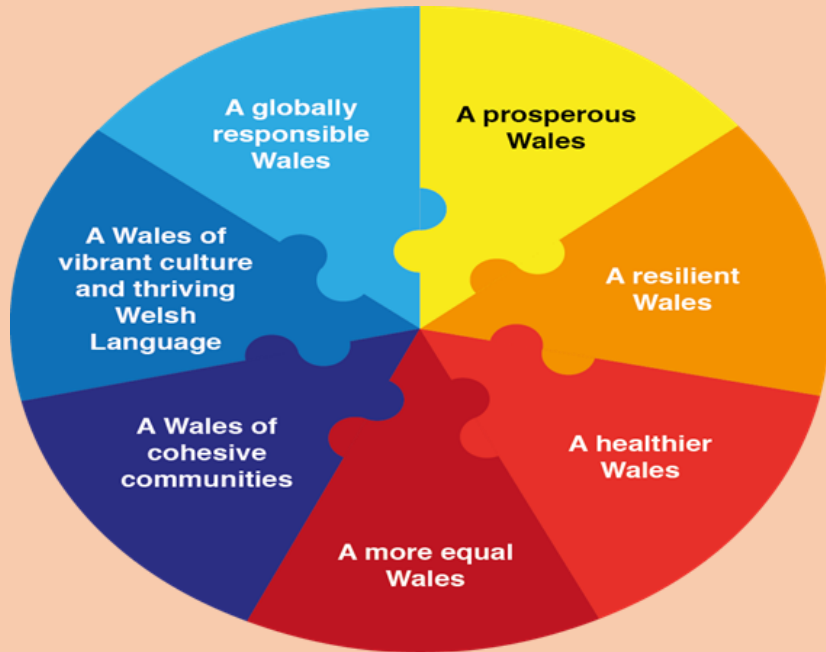
Building Safe and Resilient Communities

‘Working Together for a Better Community’

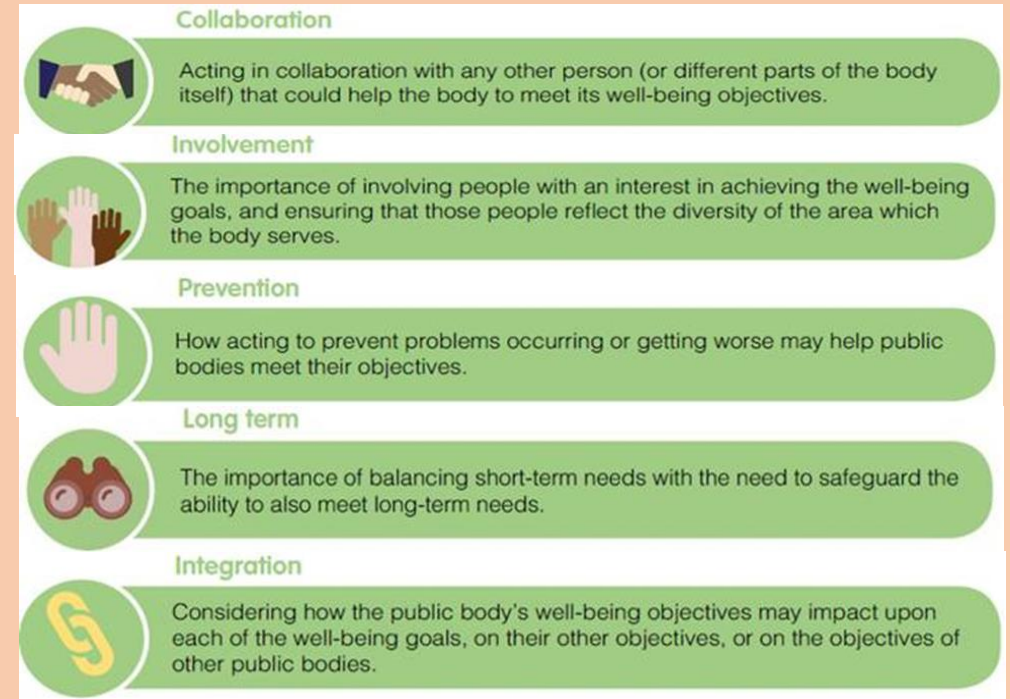
Joint Leads - Andrew Jarrett – Director NPT Social Services, Health and Housing
- Gaynor Richards – Director Neath Port Talbot CVS

Wellbeing of Future Generations (Wales) Act 2015

The Wellbeing of Future Generations (Wales) Act 2015 requires us to secure the economic, social, environmental and cultural wellbeing of local people and to do so sustainably.



7 Wellbeing Goals



5 Ways of Working

- Welsh Government established **Public Service Boards** to encourage local organisations to work together **and with the local population to** improve the wellbeing of the people of who live in their area
- Neath Port Talbot Public Service Board Wellbeing Plan – **“The Neath Port Talbot We Want”**

Vision of the NPT Wellbeing Plan

- We want NPT to be a vibrant and healthy place where people have an equal chance to get on in life – a place where people want to live, learn, work, invest and visit for many generations
- We want local public services, including the Third Sector, to be effective and value for money, easy for people to use, and offer quality employment where people are valued and appreciated for the work they do. Together with citizens, we will build on our strong and cohesive communities where the rights of everyone will be respected and protected.

- Our communities will be well connected through a first class digital and transport infrastructure and our natural environment will be protected but also developed to support healthy living and investment.
- We will have achieved our vision when all children and young people have the best start in life; when all young people and adults have the skills and resilience to be healthy and prosperous; when people are safe and feel safe; when all of our communities are thriving and supporting the people who live there; and where people can draw on the support of neighbours and well-developed social networks.

Well-being Objectives 2018-2023

We decided to focus on four well-being objectives:

1. To improve the well-being of children in their early years, especially those at risk of adverse childhood experience (Lead: Lead Director for Children and Young People, NPT Council);
2. **To build safe, confident and resilient communities, focusing on vulnerable people (Lead: Director of Social Services, Health and Housing, NPT Council and Director of Neath Port Talbot CVS);**
3. To create an environment where everyone can age well (Lead: Deputy Chief Fire Officer, Mid and West Wales Fire and Rescue Service);
4. To support well-being through work and in the workplace (Lead: Chair, Swansea Bay Health Board);
5. Protecting and enhancing our green infrastructure (Lead: Regional Manager, Natural Resources Wales)
6. Increasing levels of digital participation/inclusion (Lead: Assistant Chief Executive, Council).

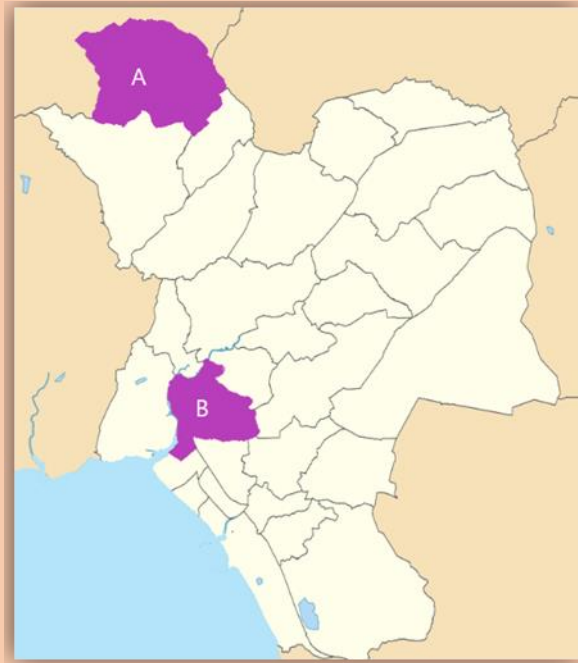
Building Safe and Resilient Communities

The Neath Port Talbot PSB has made a clear commitment to developing its approach to Community Development – using Asset based, Place based approaches as a core element of the NPT Wellbeing Plan 2018 – 2023 -

- The overall aim is to improve the Wellbeing of the local Population. This approach is being piloted in two place-based areas:

Area A - Upper Amman Valley (Cwmlllynfell, Rhiwfawr, Gwaun Cae Gurwen & Brynamman)

Area B - Briton Ferry & The Melin



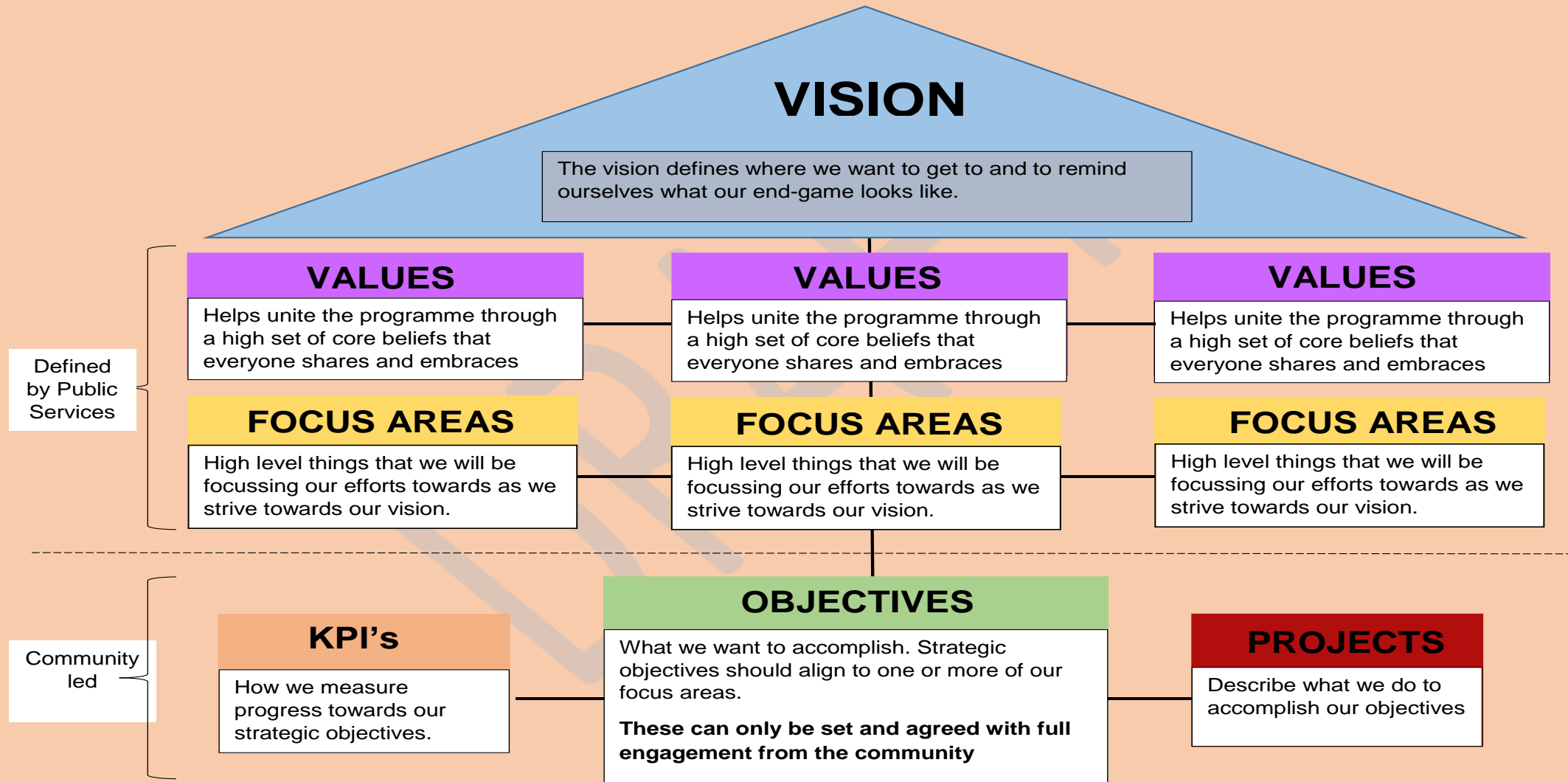
**Building on what
is strong not what
is wrong**



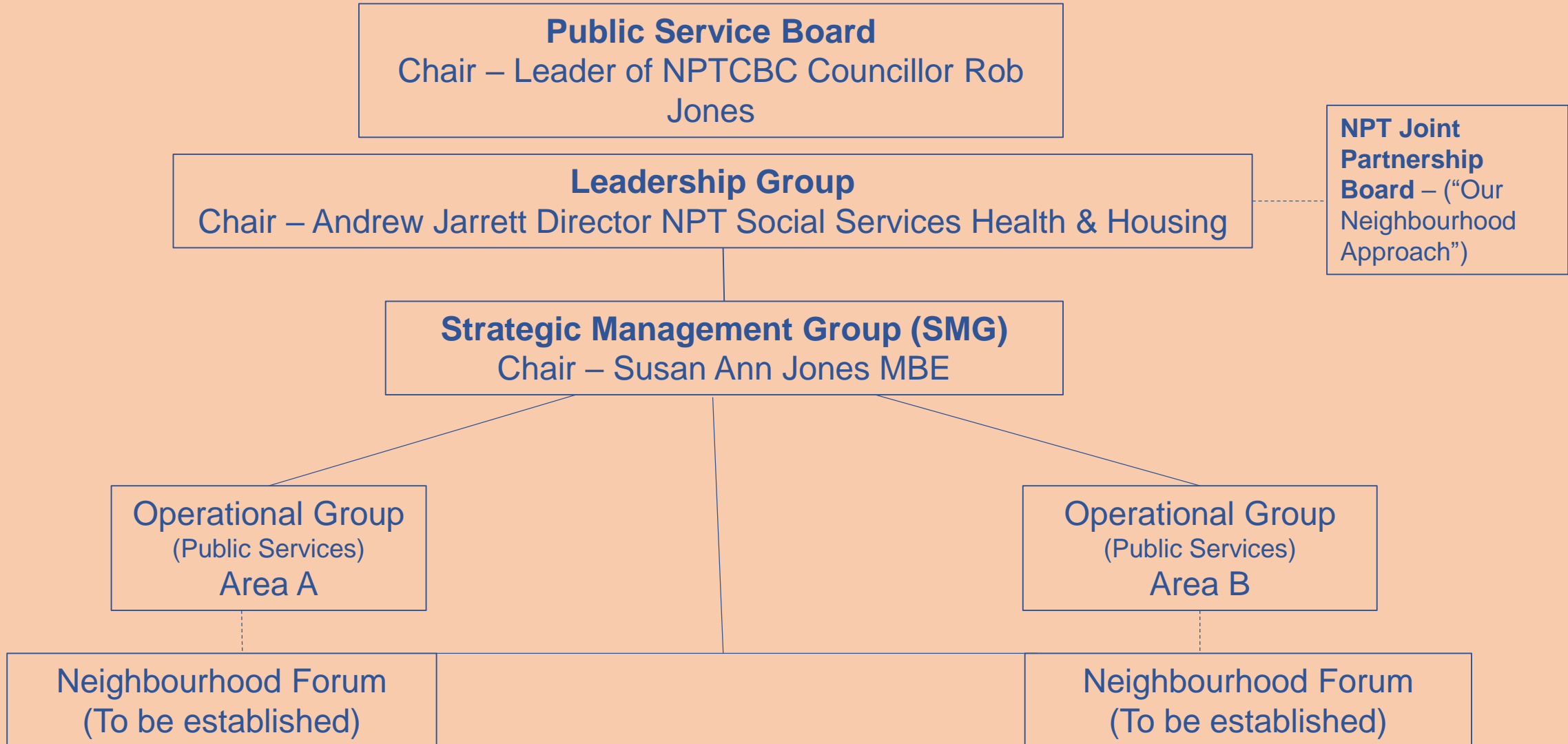
Building Safe and Resilient Communities Strategic Plan Framework

“Working Together for a Better Community”

Building Safe and Resilient Communities – Strategic Plan



Governance Structure



Vision – defines where the Programme is headed

“Working Together for a Better Community”

Our Vision

- We have a vision for a stronger future for our communities where **strengths** are recognised and where people can easily find the information, support and advice they need to be happy, healthy and kind citizens.
- The two pilot areas will be places where people are part of a well networked and connected community and where they are supported to play an active role within their neighbourhoods.

We will focus on:

People - Resilient Communities across the two pilot areas where people can feel safe, healthy, connected and able to help themselves and each other.

Places - The pilot areas will be communities that are integrated, connected, possess a sense of place and which support the resilience of their residents.

Systems - A system-wide approach will be taken in which partners listen, engage and align with Communities and with each other to deliver public services and support Community led activity.

Values - Principles or standards of behaviour - Core Beliefs of the programme

Partnership Working is at the heart of the agenda for improving outcomes for local people. The BSRC programme is a collaborative relationship between Public Service Partners based on Trust, Equality and mutual understanding for the achievement of the programme.

The Values are the programme's '**Core Beliefs**'

- Values need to be consistent – Everything matters, not just **what we do but the way we do it**
 - Honesty
 - Integrity
 - Respect
 - Trust
 - Loyalty
 - Openness
 - Transparent
 - Innovative
 - Selfless
 - Compassionate

“Working together, caring for each other, always improving” (Swansea Bay UHB Values)

Our Pledge

Public Service Partners of the Safe Resilient Communities programme will work together to:

- **Empower and Enable Communities** to support themselves and encourage community-led solutions and interventions (*People*)
- **Work with Communities to** harness their local capacity targeted towards those in the community requiring the most help (*Places*)
- **Support active, healthy communities** to play a clear and evidenced role in improving people's lives, thereby preventing, reducing or delaying the need for more intrusive and costly public services (*Places*)
- **Align Resources to create multi-agency support** which can flexibly meet the changing needs of our communities (*Systems*)
- **Be prepared to be experimental in our approach** in order to deliver individual local solutions and support ideas that can be replicated (*Systems*)

The BSRC programme will take a **People, Places, Systems** approach to building resilience and Supporting Communities

People

- Focusing on specific groups
- Recognising the strengths of individuals
- Working with individuals to remove barriers for community led activity
- Listening to and learning from people with experience
- Educating young people to play a greater role in their community
- Encouraging and incentivising community participation

Places

- Focusing on the assets and facilities within a community
- Building capacity for communities to work together in times of need
- Providing a kick-start in new communities and growth sites
- Developing an awareness of hidden communities
- Supporting the development of social networks, encouraging communities to connect
- Recognising where services are better delivered by communities and providing the support and resource to allow it to happen

Systems

- Taking a broader view in order to recognise the complexities
- Allowing for multi-agency conversations with communities
- Building and sustaining trust, transparency and accountability
- Integrating the expertise of the community and of all the partners involved
- Collectively taking a Strengths-Based / Asset-Based approach to working with communities
- Supporting communities to develop and deliver their own priorities which may go beyond public sector plans
- Seamless integration of health and social care services



Our Approach

- Our intention is to be fully aligned, **to collaborate where it makes sense** and there is agreement to do so.
- A consistency of approach will enable communities to have a single conversation with partners in the **Building Safe & Resilient Communities Programme** focussed on **local priorities**.
- Partners will provide support and resources to enable communities to decide how they wish to deliver their local priorities. Working in an aligned way **will enable all partners to specialise in their own area of service delivery and expertise, to work independently or with a shared approach across the partnership**, which is compatible and consistent, whilst enabling joint projects to be delivered.



Focus Areas

People

Resilient communities across the two pilot areas where people can feel safe, healthy, connected and able to help themselves and each other.

Places

The pilot areas will be communities that are integrated, possess a sense of place, and which support the resilience of their residents.

Systems

A system-wide approach will be taken in which partners listen, engage and align with communities and with each other to deliver public services and support community-led activity.

Commissioning for Social Action



Focus Area- People

- **Mapping Assets** - Agree how and who does this and by when (Lead NPTCVS) *Agree action plan with clear timeframe*
- Engaging with communities through listening to and learning from people with lived experience - Agree how, what and when (Lead NPTCVS) *Agree action plan with clear timeframe*
- Focus on specific vulnerable groups/targeted interventions – Agree how and who does this and by when (Lead NPTCBC) *Agree action plan with clear timeframe*
- Developing and Co-ordinate Community led activity (Lead NPTCVS) *Agree action plan with agreed timeframe*
- Encouraging different groups to play a greater role in their communities *Agree action plan with clear timeframe*



Focus Area –Places

- **Mapping Assets** (Lead NPTCVS) Agree who does this, by when and how *Agree a clear action plan with timeframe*
- Stimulate Community action with identified areas - Agree **who** does this, by **when** and **how** *Agree a clear action plan with timeframes*
- Develop an awareness of hidden communities
- Support the development of Social networks, encouraging communities to connect - Agree **who** does this by **when** and **how** *Agree a clear action plan with timeframes*
- Identify where services are better delivered and co-produced by communities and provide support and resources to allow it to happen *Agree a clear action plan with timeframes*



Focus Area –Systems

- Focus on specific vulnerable groups/targeted interventions (Lead NPTCBC) –Agree how and who does this and by when
Agree action plan with clear timeframe
- Workforce Development (Lead NPTCBC)
- Structure and Governance (Leadership Group)
- Evaluation of the programme (Lead NPTCBC)
- Communication/PR - (Lead NPTCVS)



Focus Area –Commissioning for Social Action

- Actions to be added

What will it look like?

- Community Driven
- Lots of small changes – not one big thing
- Better community cohesion – seeing people caring about each other
- Community Leaders coming to the fore
- Organisational investment in community work that adds social value – creating sustainability
- All organisations working together with community for maximum impact
- Demonstrates commitment



What will it look like?

The communities will be:

- integrated, possess a sense of place which support the resilience of their residents
- areas where people can feel safe, healthy, connected and able to help themselves and each other

Public service partners will listen, engage and align with communities and with each other, to deliver public services and support community-led activity.